

PARTNER WITH US

Hawai'i Pacific Health continues its commitment to creating a healthier Hawaii through information sharing.

What is Information Sharing?

Information Sharing is the process of giving you immediate access to relevant information about your health in MyChart. Beginning 5/23/2021, you will have immediate access to several clinical notes and your finalized test results from almost all clinical areas at Hawaii Pacific Health.

What does this mean for me?

This allows you to keep up to date about your health, have meaningful discussions with your health care team, and participate in your health care.

Patients who read their notes and test results say they:

- Have improved understanding of their health and medical conditions
- Remember their care plan better
- Look at their notes to refresh their memory
- Are better prepared for their provider visits
- Feel more in control of their care
- Take better care of themselves
- Take their medications as prescribed more often
- Have better conversations and stronger relationships with their doctors

What notes and tests are available to me?

1) Patients will have immediate access in MyChart to clinical notes from office visits, emergency room visits, hospitalizations (e.g., notes from admission, discharge, and consultations with specialists), and notes related to procedures and surgeries.

Notes may provide you with:

- **A summary** of what your providers heard from you. This is called a history.
- **Details of your exam** such as your blood pressure, weight, and physical exam findings (e.g., how your lungs sounded).
- **Available test results** your provider used in their assessment.

- **Your provider's assessment** about your health, such as possible causes for your symptoms or how you are responding to treatment. This is called the "assessment" or "impression".
- **The treatment plan** your provider discussed with you.
- **Next steps in your care** such as tests ordered, follow up appointments and referrals to other providers.

2) Patients will have immediate access to finalized test results such as blood tests, radiology tests, and biopsy reports. To prevent you from receiving constant notifications throughout the day and night, smartphone and email notifications of new test results will be turned off by default. You will continue to receive notifications about your COVID result.

3) Patients can request to not have certain documentation or results available in MyChart. Information that is protected by federal or state privacy laws may also not be visible to certain parties. Patients can request this information through MyChart's 'Download my Record', the Hawai'i Pacific Health Information Management department, or your health care provider.

How can I get the most out of my notes and test results?

1) Review and, as appropriate, share your notes with family, caregivers or others involved in your health care to make sure your entire care team is on the same page.

2) Discuss how you would like to review your test results with your provider since seeing your test results before talking with your provider can be confusing. There may be test results in red which are outside the normal range of test values. Please understand that not all test results in red are reason to be concerned. Your provider is the best person to discuss what the results mean.

3) Review your clinical notes and test results before your next provider visit. Make a list of medical terms or abbreviations you don't understand or questions you have about your care. For example, if you want to learn more about your health condition, make yourself a reminder to ask for your provider for reliable websites or other resources.

4) Contact your provider if you have questions by sending a MyChart message or making an appointment.

Hawai'i Pacific Health

~ Creating a healthier Hawai'i ~